



# PREPARING FOR YOUR UPCOMING CLEAN

## DECLUTTERING

Please declutter your home, clearing the way for your premises to be cleaned properly and prevent any need for the team to handle your personal belongings. To ensure a thorough clean please:

- Put personal belongings away
- Clear tables, desks & countertops
- Pick up clothes, laundry & bath mats
- Pick up toys and other small items
- Stow shoes & slippers
- Remove / Secure valuable items
- Put away important / sensitive documents
- Move heavy furniture that you would like cleaning behind
- Stow larger items such as gym equipment, toy baskets & pet beds off the ground

## RUBBISH & FOOD WASTE

The team will empty your rubbish bins but will not take it upon themselves to decide which of your items are trash and which are treasures – even if this may seem obvious to you! To prevent rubbish being left behind please:

- Put rubbish in the bin & personal items away
- Return food to the fridge
- Put leftovers away or in a container
- Wash dirty dishes or load dishwasher
- Clear sinks & counters of dirty pots

## SECURE PETS & CHILDREN

Children & Pets can perpetuate mess and make it difficult to maintain work that has already been attended. The team will not re-clean areas during a service so please:

- Secure pets in an area that is not to be cleaned
- Remove or closely supervise small children
- Keep children away from cleaning products & equipment

## LIMIT USE OF PREMISES

If it is not practical to vacate the premises while it is being cleaned please communicate & co-ordinate with the team about which area you will be remaining in so you can organise a convenient time to step out briefly for cleaning. The team will not re-clean an area that is in use by household occupants – so please be mindful of this when moving about your home during the cleaning process.